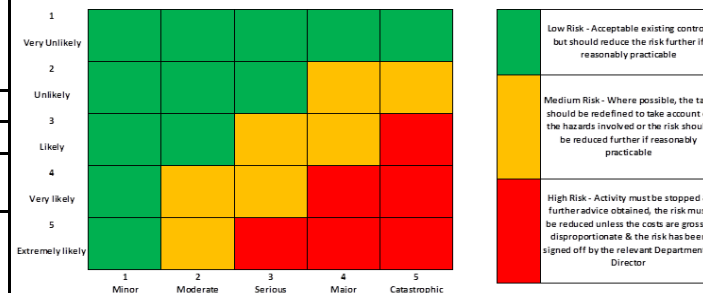


TOYOTA MATERIAL HANDLING UK

Assessment Title (Task, process, equipment or facility)		Thorough Examination	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		LOLER & PUWER 1998	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Injury through unquantifiable risks on customer premises	All possible injuries associated with working on a customer controlled site	TMHUK employees / customer / 3rd party contractors / site visitors	2	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity. 4. Working in busy, exposed areas e.g. warehouse aisles should be avoided & only attempted when no other option is available.	1	4	L	Site specific risk assessment may be required to quantify the risk.	Engineering Support Managers, Service Team Managers, Technicians
Contact with harmful fluids	Acid burns / inhalation / damage to skin / penetrate skin / contact with eyes / slips	TMHUK employees	2	3	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by procedure SM-29 Chemical Handling. 3. All technicians are to follow procedure SM-29 Chemical Handling in the event of a spillage. 4. Technicians will be supplied with the appropriate CoSHH data sheets & the relevant CoSHH risk assessment. 5. All technicians and Thorough Examiners are provided with the appropriate PPE and will follow SWP-32 (Personal Protective Equipment).	1	3	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Work Area	Various injuries to the human physique, mainly strained back or upper limbs	TMHUK employees / customer / 3rd party contractors / site visitors	3	4	M	1. Specific training on the selection of a safe working area is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 01-Work Area) on all aspects of the selection of an appropriate work area. 3. All recognised work processes carried out on customer premises will be assessed & treated in a similar fashion before proceeding with the job activity.	1	4	L	Site specific risk assessment may be required to quantify the risk.	Engineering Support Managers, Service Team Managers, Technicians

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Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
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Vehicle Movement Including HGV's, FLT's & Trains	Crush/impact injury. Possibility of death	TMHUK employees	3	5		1. All TMHUK technicians have been trained in accordance to SM-24 2. Thorough Examiners will conduct themselves in accordance with the Safe Working Practices instruction SWP-01 (Work Area). 3. Examiners will abide by all site safety regulations at all times. 4. PPE as detailed in TMHUK policies but be worn at all times 5. Controls documented in all relevant risk assessments must be adhered to 6. Job Specific Risk Assessment may be required. Where specific site hazards/risks exist that are not immediately obvious the Site Operator must provide the examiner with a detailed Health and Safety briefing and if appropriate adequate PPE. 7. Where possible no work should be undertaken in transport yards or around moving vehicles including HGV's, FLT's and trains. If this is not possible ensure a safe working area is selected and barriers used – see SWP-01 8. Examiner must be suitable segregated from any transport area including the train parking/stabling area and access route.	1	5		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Overhead Line Electrification (OLE)	Electricution/ possibly fatal	Toyota employees	3	5		1. All TMHUK technicians have been trained in accordance to SM-24 2. Thorough Examiners will conduct themselves in accordance with the Safe Working Practices instruction SWP-01 (Work Area). 3. Examiners will abide by all site safety regulations at all times 4. If Overhead Line Electrification (OLE) is in the vicinity where work is to be undertaken then the work area must be at least a suitable distance away from the area. Technician/Examiner to liaise with the customer and QHSE for further guidance.	1	5		All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Jacking & Blocking	Crush injury	TMHUK employees	3	4	M	1. Specific training on Jacking & Blocking is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 02-Jacking & Blocking). 3. All technicians are to follow the procedure detailed in SWP-02 - Jacking & Blocking. 4. Truck manufacturers produce maintenance instructions for new equipment that contain instructions on safe jacking techniques which should be referred to in order to decide which jacking / blocking method is to be used.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Manual Handling	Various injuries to the human physique, mainly strained back or upper limbs	TMHUK employees	2	4	M	1. Specific training on general H&S is supplied via the TMHUK training programme. 2. The training will be supported by a Safe Working Practice (SWP 13 - Manual Handling). 3. All staff are to follow the procedure detailed in SWP-13 - Manual Handling. 4. Associated Risk Assessment for Manual Handling is in place and all technicians are to follow the control measures documented - the risk assessment is supported by SWP-13.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

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Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Falls from height	Muscular injury to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors.	2	5	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 -	1	5	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	All injuries associated with engineering work on a customer controlled site	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes/boots & company overalls as a minimum 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Insufficient competence of person carrying out the Thorough Examination	Failure to identify all issues. Failure to comply with current legislation.	TMHUK employees / customer / 3rd party contractors / site visitors. Damage to company reputation from machine failure or litigation.	2	4	M	1. All technicians carrying out Thorough Examinations will be trained via TMHUK training programs. 2. The competence of Thorough Examiners will be considered by the relevant Service Manager prior to allocation of work.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	